Privacy Policy

This site crossingcharts.com collects anonymous statistics about your visit, like which of our pages you viewed.

Some 3rd parties like Facebook and Twitter may know you visited this website, if you use their services. We can't control them but we don't believe this knowledge poses any threat to you.

If you sign up with us we take great care to keep your information safe and we'll never share it with others without your express permission.

We never share your data with 3rd parties except to help us deliver our own services.

Measuring our visitors

We measure visitors to our website using Google Analytics. This records what pages you view within our site, how you arrived at our site and some basic information about your computer. All of that information is anonymous – so we don't know who you are; just that *somebody* visited our site.

The information we collect from analytics helps us understand what parts of our sites are doing well, how people arrive at our site and so on. Like most websites, we use this information to make our website better.
You can learn more about [Google Analytics](#) or leave the site now if you wish.

Facebook, Twitter and other social networks

These services provide social buttons and similar features which we use on our website – such as the "Like" and "Tweet" buttons.
To do so we embed code that they provide and we do not control ourselves. To function their buttons generally know if you're logged in; for example Facebook use this to say "x of your friends like this". We do not have any access to that information, nor can we control how those networks use it.
Social networks therefore *could* know that you're viewing this website, if you use their services (that isn't to say they do, but their policies may change). As our website is remarkably inoffensive we imagine this is not a concern for most users.

Support Forum

To allow visitors to discuss our product articles, issues and feature requests we use a discussion forum system called Single Machines Forum (SMF) hosted as part as our website.

This section contains information about using CrossingCharts forum. Before continuing and using our forum the following terms are presented to you and you must agree with them to participate in the forum:

1. You agree, through your use of this forum, that you will not post any material which is false, defamatory, inaccurate, abusive, vulgar, hateful, harassing, obscene, profane, sexually oriented, threatening, invasive of a person's privacy, adult material, or otherwise in violation of any International or United States Federal law. You also agree not to post any copyrighted material unless you own the copyright or you have written consent from the owner of the copyrighted material. Spam, flooding, advertisements, chain letters, pyramid schemes, and solicitations are also forbidden on this forum.

2. Note that it is impossible for the staff or the owners of this forum to confirm the validity of posts. Please remember that we do not actively monitor the posted messages, and as such, are not responsible for the content contained within. We do not warrant the accuracy, completeness, or usefulness of any information presented. The posted messages express the views of the author, and not necessarily the views of this forum, its staff, its subsidiaries, or this forum's owner. Anyone who feels that a posted message is objectionable is encouraged to notify an administrator or moderator of this forum immediately. The staff and the owner of this forum reserve the right to remove objectionable content, within a reasonable time frame, if they determine that removal is necessary. This is a manual process, however, please realize that they may not be able to remove or edit particular messages immediately. This policy applies to member profile information as well.

Legal Information

3. You remain solely responsible for the content of your posted messages. Furthermore, you agree to indemnify and hold harmless the owners of this forum, any related websites to this forum, its staff, and its subsidiaries. The owners of this forum also reserve the right to reveal your identity (or any other related information collected on this service) in the event of a formal complaint or legal action arising from any situation caused by your use of this forum.

4. You have the ability, as you register, to choose your username. We advise that you keep the name appropriate. With this user account you are about to register, you agree to never give your password out to another person except an administrator, for your protection and for validity reasons. You also agree to NEVER use another person's account for any reason. We also HIGHLY recommend you use a complex and unique password for your account, to prevent account theft.

5. After you register and login to this forum, you will be able to fill out a detailed profile. It is your responsibility to present clean and accurate information. Any information the forum owner or staff determines to be inaccurate or vulgar in nature will be removed, with or without prior notice. Appropriate sanctions may be applicable.

6. Please note that with each post, your IP address is recorded, in the event that you need to be banned from this forum or your ISP contacted. This will only happen in the event of a major violation of this agreement.

7. Also note that this forum software places a cookie, a text file containing bits of information (such as your username and password), in your browser's cache. This is ONLY used to keep you logged in/out. The software does not collect or send any other form of information to your computer.

8. You may at any time ask the administrator to remove your account and all of your information. Under some legal provisions, your data may be hidden but not removed for a period of time determined by the Law.

If you sign up for a service or purchase our product

When you sign up for any of our services – paid or otherwise – we will record specific personal information about you, such as your name and email address.
We may send you email notifications regarding your service or product (such as invoices, announcements or offers related to our products) or which you have specifically requested (such as newsletters or notifications when a report is completed). You have the ability to opt out of any of this communication at any time by contacting as at contact@crossingcharts.com.
We will *never* provide your personal information or email address to any third parties except where they are specifically employed to help deliver our own services, as detailed above.

Online payment

We use a variety of payment providers to bill for our products online through MyCommerce. These companies will have access to your personal and payment information. When paying by credit card, themselves do not ever have any access to your credit card details.
Of course you are responsible for keeping your password and user details confidential. We will ever ask you for your password, so please don't trust anybody asking you for it.

Updates to this policy

We may update this privacy policy from time-to-time, particularly as technology changes. You can always check this page for the latest version. We may also notify you of changes to our privacy policy by email.

Empowering your data protection rights

If you have any questions about this privacy policy or your personal data or want us to remove any trace and account from our records, please write to us by email to contact@crossingcharts.com or by post to Avda. Libertad 38A, 11500 El Puerto de Santa María – SPAIN.

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